## 1997-99 Performance Progress Report For Quarter Ending June 1999

Agency 107

## **Washington State Health Care Authority**

#### **Mission**

The Health Care Authority's mission is to provide access to quality, affordable health care coverage for public employees, retirees, Basic Health enrollees, people served by community clinics, and others authorized by the Legislature.

#### Strategy

To increase access to quality and affordable health insurance coverage for the state's uninsured residents through the Basic Health Plan (BHP). This strategy also includes ensuring access for traditionally underserved groups such as ethnic and racial minorities; prompt customer service; and prudent and effective use of state resources.

## Performance Measure

Average monthly enrollment in subsidized Basic Health Plan.\*

\* Excludes BHP Plus members, Homecare workers subscribers, and S-Medical (pregnant women) members.

		Fiscal '	Year 1998		Fiscal Year 1999 —				
Output	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Quarter 5	Quarter 6	Quarter 7	Quarter 8	
Estimate	128,800	128,800	128,800	128,800	128,800	128,800	128,800	128,800	
Actual	128,116	130,456	121,689	125,904	129,714	127,790	127,445	129,549	
Date Measured	9/30/97	12/31/97	3/31/98	7/31/98	10/31/98	12/31/98	3/31/99	6/30/99	

#### Performance Measure

Total average state premium cost per member per month for subsidized Basic Health Plan.\*

\* Health care providers contract with the Health Care Authority on an annual basis in the 3rd and 7th quarters of the biennium.

	-	Fiscal `	Year 1998	————— Fiscal Year 1999 ——————				
Efficiency	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Quarter 5	Quarter 6	Quarter 7	Quarter 8
Estimate	98.03		98.68				103.63	
Actual	98.03		98.32				109.52	
Date Measured	9/30/97		3/31/98				3/31/99	

# Quarter 8 Comment

Health care providers contract with the Health Care Authority on an annual basis in the 3rd and 7th quarters of the biennium.

## Performance Measure

Average monthly premium share paid by each member for subsidized Basic Health Plan.\*

\* Health care providers contract with the Health Care Authority on an annual basis in the 3rd and 7th quarters of the biennium.

Efficiency	-	Fiscal '	Year 1998	Fiscal Year 1999 ————				
Efficiency	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Quarter 5	Quarter 6	Quarter 7	Quarter 8
Estimate	13.48		26.21				27.01	
Actual	13.48		26.13				27.28	
Date Measured	9/30/97		3/31/98				3/31/99	

# Quarter 8 Comment

Health care providers contract with the Health Care Authority on an annual basis in the 3rd and 7th quarters of the biennium

#### Performance Measure

Average monthly per member premium share paid by employer for subsidized Basic Health Plan.\*

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\* Health care providers contract with the Health Care Authority on an annual basis in the 3rd and 7th quarters of the biennium.

		Fiscal \	Year 1998	————— Fiscal Year 1999 —————				
<b>Efficiency</b> Estimate	<b>Quarter 1</b> 48.48	Quarter 2	<b>Quarter 3</b> 61.21	Quarter 4	Quarter 5	Quarter 6	<b>Quarter 7</b> 62.01	Quarter 8
Actual	48.48		63.73				62.28	
Date Measured	9/30/97		3/31/98				3/31/99	

## **Quarter 8** Comment

Health care providers contract with the Health Care Authority on an annual basis in the 3rd and 7th quarters of the biennium.

## Strategy

To assure access to quality and affordable health care coverage for public employees and retirees through a variety of choices of health care options, including a full freedom of choice preferred provider plan (the Uniform Medical Plan-UMP). These health care offerings are delivered through the Public Employees Benefits Board (PEBB) program.

#### **Performance** Measure

Number of providers participating in Uniform Medical Plan preferred provider network.

		Fiscal '	Year 1998					
Outcome	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Quarter 5	Quarter 6	Quarter 7	Quarter 8
Estimate	11,939	12,014	12,191	12,271	12,326	12,371	13,158	13,158
Actual	11,939	12,014	12,280	12,890	12,535	13,158	13,109	13,601
Date Measured	9/30/97	12/31/97	3/31/98	7/31/98	9/30/98	12/31/98	3/31/99	6/30/99

# Measure

Performance Average monthly PEBB enrollment.

		Fiscal `	Year 1998	————— Fiscal Year 1999 ——————				
Output	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Quarter 5	Quarter 6	Quarter 7	Quarter 8
Estimate	295,739	299,572	302,041	302,041	312,903	312,903	312,903	312,903
Actual	295,739	296,637	297,714	298,923	298,782	302,853	305,710	307,960
Date Measured	9/30/97	12/31/97	3/31/98	7/31/98	9/30/98	12/31/98	3/31/99	6/30/99

## **Performance** Measure

Average PEBB benefits cost per member per month (including Uniform Medical Plan).\*

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<sup>\*</sup> Includes all PEBB members: State active employees, participating K-12 school district and political subdivision employees, non-Medicare & Medicare retirees.

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		Fiscal \	Year 1998				Year 1999 ———			
Efficiency	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Quarter 5	Quarter 6	Quarter 7	Quarter 8		
Estimate	131.73	131.19	133.22	135.06	138.97	147.50	143.82	147.57		
Actual	131.73	131.60	133.66	135.39	146.17	144.89	144.99	149.71		
Date Measured	9/30/97	12/31/97	3/31/98	7/31/98	9/30/98	12/31/98	3/31/99	6/30/99		
Quarter 7 Comment  Preliminary actuals have been provided for the 7th QTR, because the March 1999 actuals and incurred but not reported analysis are not currently available.										
Quarter 8 Comment	Preliminary actua analysis are not o	•		th QTR, becaus	se the June 19	99 actuals and	l incurred but n	ot reported		
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Measure

**Performance** Average monthly premium share paid by state employee subscriber for PEBB program.

	-	Fiscal `	Year 1998	Fiscal Year 1999				
Efficiency	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Quarter 5	Quarter 6	Quarter 7	Quarter 8
Estimate	13.87	13.87	13.12	13.12	12.58	12.77	12.77	12.77
Actual	13.87	13.68	12.94	12.93	12.77	12.77	12.77	13.74
Date Measured	9/30/97	12/31/97	3/31/98	7/31/98	9/30/98	12/31/98	3/31/99	6/30/99
Quarter 7								

Comment **Quarter 8** Comment Preliminary actuals have been provided for the 7th QTR because the March 1999 actuals are currently unavailable.

Preliminary actuals have been provided for the 8th QTR because the June 1999 actuals are currently unavailable.

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